



Care in the time of CORONA



# Food vouchers

Food and essential item vouchers are the most effective way for churches, individuals or companies to offer food relief to people who are suffering from hunger. This is the view of the **SACC Relief Working group**.

The benefits of the food voucher are:

- The beneficiary can choose what they need most.
- It is efficient and cost effective.
- You can track it to ensure it was received.
- People are not exposed to possible infection, which can happen when people are packing and delivering food parcels.
- There is no security risk.
- It supports and strengthens the local economy.

The SACC Relief Working Group has tested a range of voucher options. These are our recommendations:

## 1. Small or limited amounts of support

If you are supporting a small number of people (10-50), use these accessible online platforms through which Pick & Pay or Shoprite vouchers can be purchased.



- Computicket: <https://tickets.computicket.com/>
- Webtickets: [www.webtickets.co.za](http://www.webtickets.co.za)



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### How it works:



- The virtual voucher is sent via SMS to the recipient's cellphone within 1 hour of you placing your order.
- The person takes their voucher to the store to use.
- They must keep the SMS until the voucher has been redeemed.
- Each voucher can be redeemed only once.
- Vouchers cannot be redeemed at *Usave* mobile stores, *MediRite* Pharmacies or at *Money Market* counters.
- If you don't spend the full value of the voucher the remaining value is loaded onto a gift card in the store.
- Vouchers cannot be exchanged for cash.
- If the voucher is lost or stolen, neither *Shoprite & Checkers* nor its agents will reimburse you.
- Vouchers are valid for a 3-year period from the date of purchase.

## 2. Larger numbers of support

**The SACC Relief Working Group** has developed a Beneficiary Management system for larger initiatives wishing to support 50 people or more. It features a reporting system as well as the option for repeat giving.





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### How it works:



- A Sponsoring Organisation (**SO**), such as a church, LEAN, donor or individual, identifies a group of people who need food.
- The **SO** contacts: [covidvouchers@warehouse.org.za](mailto:covidvouchers@warehouse.org.za), to indicate interest in participating in the scheme.
- The Warehouse will reply with an explanation of the process.
- The **SO** sends beneficiary details.
- The **SO** deposits the amount of money to be given as vouchers.
- The payment and beneficiary list are processed.
- The beneficiaries will receive an SMS within 48 hours with the vouchers and instructions on how to use it.
- The voucher is redeemable at selected stores and local spaza shops and is valid for 30 days.

